

REFERRAL FEES

At The Acorn Group, we understand that a property related transaction is a milestone event and as such we pride ourselves on being able to offer a bespoke service to all our clients. Our wealth of property related knowledge will help to ensure that any move is completed as smoothly as possible and this includes access to property services from third party suppliers.

It is important to know that you will never be under an obligation to use our recommended service providers but if you do you can be sure you are using a handpicked supplier, contractor or property professional who is on our preferred supplier panel on merit.

This list is constantly under review as it is important to us that our customers and potential customers receive exceptional service not only from the Acorn Group but also from the suppliers that we recommend.

If you decide to take advantage of these related services, we will receive the following referral fees:

LEGAL & CONVEYANCING SERVICES

The Acorn Group recommend Lifetime Legal Limited. They are a specialist legal service co-ordinators who provide a cost effective way of dealing with all things legal (via a panel of solicitors that meet our service standards). We receive an average fee of two hundred and sixty pounds per completed transaction when their services are used.

SURVEYING & PROPERTY PROFESSIONAL SERVICES

The Acorn Group recommend our associated company MAP Limited for surveying and property related services. MAP Chartered Surveyors are RICS regulated and quality assured to British Standards. All their surveyors and Energy Assessors are independently audited by separate outside organisations to guarantee their standards are of the highest quality ensuring the excellent customer service delivered to customers on a daily basis is maintained.

We receive an average fee of fifty pounds per instruction when their services are used from a direct recommendation.

MORTGAGES AND FINANCIAL SERVICES

The Acorn Group as a full service property company offers financial solutions to a wide variety of individuals and business. This service is provided by Start Financial Services which is an independent division of The Acorn Group. They have a team

of new business brokers who work within the estate agency network, a direct team based in Chislehurst and London Bridge supported by a dedicated administrative department. Start Financial Services is an Appointed Representative of Stonebridge Mortgage Solutions Ltd, which is authorised and regulated by the Financial Conduct Authority.

As with any broker services Start Financial Services receives procurement fees from mortgage lenders and commission from insurance companies in the event of a successful transaction. As the amounts involved vary according to each specific mortgage case, Start Financial Services customers will receive confirmation of these fees upon instruction and again as soon as the exact amounts are known.

REMOVALS

The Acorn Group recommend James Removals Limited for removals and storage services. They are the leading removal company operating in South East London and Kent established for more than 35 years. They operate from a 30,000sq ft headquarters in Blackheath and have the capacity to handle up to 14 separate moves per day. We receive an average fee of fifty pounds per instruction when their services are used from a direct recommendation.